



International Health Insurance Forum 2021
East Africa event

6 – 8 October
Mövenpick Hotel
Nairobi, Kenya

Accessibility, affordability and sustainability

Partnerships, products and technology to advance universal healthcare

Mövenpick Hotel and Residences, Westlands, Nairobi

Exhibitor



Exhibitor



Exhibitor



Media partners



Strategic partner



Welcome to an approach designed for Africa

The art of good conference production

The art of good conference production relies upon relevant content, engaging speakers, first class facilities and ensuring the event not only educates and informs the audience but provides value for money.

Beyond that, it should offer great networking and be an enjoyable experience for all involved.

The profusion of video conference events and webinars during the Covid-19 pandemic has provided some innovation but often the technology is not used to its best and audience attention is poor with reduced networking success.

There have been few events in East Africa focusing on health insurance as a health system financing tool within the broader ecosystem. We are changing that.

Our format

In 2018 we believed that a new format was required to bring alive health insurance conferences in sub-Saharan Africa and make them **relevant to Africa**. We believe that smaller, more intimate events offer greater, more valuable networking and knowledge transfer opportunities. We saw this format succeed at a number of events in Europe over the previous two years.

Our events have been changing the *status quo* of in-person events which are re-emerging in some parts of the world as travel restrictions constantly change.

Whilst the themes should be relevant to the region, speakers should have global experience to bring insights from other parts of the world.

Importantly, this is a “**how to do**” not “what to do” event.

Our events so far

We produced our inaugural event in Dubai in September 2018. This was aimed at both the Middle East and African markets. The success of this first event led us to produce our first East Africa event in Nairobi, Kenya, in April 2019.

This 2021 East Africa event will focus on attracting speakers and delegates from several East African countries.

Why Kenya?

Our first International Health Insurance Forum held in Dubai in September 2018 was targeted at delegates from both the Middle East and Africa and succeeded in attracting delegates and speakers from several African countries. However, to attract more delegates from sub-Saharan Africa it is clear that we must produce events specifically **for Africa, in Africa**. The reasons are clear: a more affordable cost for delegates and an opportunity to tailor the content for local markets.

We held our first Africa event in Kenya in April 2019 and the country remains the hub for the private health insurance community in East Africa.

The themes

All of the challenges for Africa can be resolved into three themes that are relevant to insurers, claims administrators, employers, individuals, regulators and healthcare providers, namely **Accessibility, Affordability** and **Sustainability**. These themes are the core of your event program.

A different calibre of speaker

Several of our speakers will have experience of speaking at conferences around the globe and will generally be high level executives who can bring their globally acquired experience to our audience.

But we can equally learn from regional speakers with international experience but who also have experience of their own markets which have different challenges. The opportunity for knowledge transfer between speakers from outside and within the East African region and delegates is enormous.

The audience

We expect the forum to be attended by insurers and reinsurers, intermediaries, regulators, IT firms and telcos and healthcare providers.

I hope our approach will inspire you!



Robin Ali
Head of Program Content
International Health Insurance Forum series

Your program

6 October 2021

1930 - 2200 Evening reception (complimentary for all Forum attendees)
Mingle informally with delegates, sponsors and speakers as you enjoy food and beverages at the elegant Kijani Bar with pool views from the open terrace

7 October 2021

0800 - 0900 *Registration and refreshments*

0900 - 0905 Event Producer's welcome
Robin Ali
Head of Program Content, International Health Insurance Forum

0905 - 0910 Chairperson's welcome address
Effie K Mbugua
Founder, Seven Springs Hub

Opening addresses

0915 - 0945 An Insurance Regulator's perspective on health insurance markets
Godfrey K Kiptum, MBS
Commissioner of Insurance and CEO, Insurance Regulatory Authority of Kenya

0945 - 1015 National health insurance perspective: The objectives of a national health insurance system and opportunities to work with the private sector to extend the reach of affordable healthcare
Dr Peter Kamunyo
CEO, National Hospital Insurance Fund, Kenya

1015 - 1045 Private health insurance perspective: How can governments embrace and work with private health insurers to extend the reach of affordable healthcare?
Ezekiel Macharia
Group CEO & Chief Actuary, Kenbright Holdings

1045 - 1115 How can payer-provider relationships be enhanced?
Dr Amit N Thakker
Chairman, Africa Health Business

1115 - 1145 A West African perspective on public-private collaboration in health insurance
Mrs Nancy Ampah
CEO, Nationwide Medical Insurance, Ghana

1145 - 1215 *Refreshment break and networking*

Theme 1: Accessibility through technology and regulation

1215 - 1245 Session 1: How is telemedicine improving access to healthcare in East Africa?
Dr Charles Kamotho
Founder & CEO of Daktari Africa

1245 - 1315 Session 2: How should regulators support and manage the growth of telemedicine?
Dr Njoki Fernandes
CEO, Kenya Medical Association

1315 - 1415 *Lunch and more networking!*

1415 - 1445	<p>Session 3: How should governments structure their health financing systems to better meet diverse population needs?</p> <p>Samantha Weya Healthcare Actuarial Analyst, Zamara Actuaries, Administrators and Consultants Ltd</p>
1445 - 1315	<p>Session 4: How is technology improving accessibility to and quality of care in rural areas and what more is needed?</p> <p>Dr Brian Lishenga Chairman, Rural Private Hospital Association of Kenya (RUPHA)</p>
1515 - 1545	<i>Refreshment break</i>
1545 - 1645	<p>Panel session A: Identifying initiatives to improve accessibility to healthcare using public-private financing models and technology</p> <p>Dr Charles Kamotho Dr Brian Lishenga Harrison Muiru Catherine Karori-Bosire Jennifer Kinyoe Samantha Weya</p>
1645 - 1700	Chairperson's summation and close of the day's session
1930 - 2200	<p>Informal dinner</p> <p>Join fellow delegates, sponsors and speakers after a long but rewarding day to relax, unwind and continue your networking at a local restaurant (please note that this will be a self-paying event)</p>

8 October 2021

0900 - 0930	<i>Arrival refreshments</i>
0930 - 0945	Chairperson's opening
Theme 2: Affordability through product innovation and efficiency in delivery of care	
0945 - 1015	<p>Session 5: How can healthcare providers make the cost of care more affordable?</p> <p>Dr Kanyenje Gakombe Chairman, Kenya Healthcare Federation</p>
1015 - 1045	<p>Session 6: How can microinsurance solutions help to meet affordability needs and pay for quality care?</p> <p>Adelaide Odhiambo CEO, Bluewave Insurance Agency Limited</p>
1045 - 1115	<i>Refreshment break</i>
1115 - 1145	<p>Session 7: How can private insurers develop affordable products that will help reduce the burden on state schemes?</p> <p>Nelly Muthiani Head of Business Development, Jubilee Health Insurance</p>
1145 - 1230	<p>Panel session B: Identifying initiatives where microinsurers, mainstream insurers, telemedicine providers, financiers and technology companies can collaborate in health insurance product innovation</p> <p>Adelaide Odhiambo Dr Kanyenje Gakombe Nelly Muthiani Catherine Karori-Bosire Nancy Ampah</p>
1230 - 1345	<i>Lunch and a chance for more networking</i>

Theme 3: Sustainability through technology and cross-border collaboration

- 1345 - 1415 Session 8: How do we apply technology in health insurance in a non-fragmented way that works across borders for healthcare providers?
Japheth Ogalloh
General Manager - Health, UAP Old Mutual
- 1415 - 1445 Session 9: How can InsurTech make health insurance available and sustainable across borders?
Grace Munyiri
Analytics Associate, AiCare
- 1445 - 1515 Session 10: Where is East Africa in the journey to reach end to end digitisation of the patient journey and what needs to be done to accelerate the process?
Wairimu Njoki
Country Manager, MicroEnsure Kenya
- 1515 - 1545 Refreshment break*
- 1545 - 1615 Session 11: What are the root causes of errors, fraud, waste and abuse and how can technology help in prevention?
Henry Mascot
CEO and Co-founder, Curacel
- 1615 - 1700 Panel session C: Initiatives to coordinate the use of innovation in technology that will benefit both public and private systems to produce an integrated, interoperable, cross-border enabled system
Japheth Ogalloh
Harrison Muiru
Grace Munyiri
Wairimu Njoki
Henry Mascot
- 1645 - 1700 Chairperson's remarks and close of IHIF 2021 East Africa Event

Venue

Mövenpick Hotel & Residences, Nairobi, Kenya

Nestled in the heart of Westlands, Mövenpick Hotel & Residences Nairobi is an upscale hotel and conference facility that blends seamlessly with its unique authentic surroundings. It is perfectly designed to meet the requirements of any event or conference, from company business meetings, exhibitions, launches and large banquet events, to receptions, weddings and other social functions. The hotel features 275 spacious rooms, suites and fully furnished and serviced one and two-bedroom apartments. 14 spacious conference rooms, a big outdoor pool, the gym and spa.



Conference facilities

Our event utilizes the elegantly styled Almasi ballroom which features an in-built stage, covers an area of 709 sqm and is convertible to 2 separate enclosed sections. The exhibition area will be alongside the main conference room and will also serve as the refreshments area. Lunch will be served in The Baluba Restaurant.



Main conference hall



Hotel foyer area



Baluba Restaurant



Prior evening reception venue

Registration details

Ticket prices are as shown below. The price includes:

- Attendance at the two main forum days (except where a one day delegate pass is selected)
- Attendance at the complimentary prior evening food and drinks reception on 6 October at the elegant Kijani Bar with its open terrace overlooking the pool area
- All refreshments and lunch on both forum days (or on single day if a one day delegate pass is selected)

Ticket type*	Discount on standard ticket rate	USD**	EUR***	Availability and conditions
Standard ticket rate	n/a	414	349	Freely available. No time limit
25% early booking	25%	311	262	Booking deadline 20 September 2021
15% early booking	15%	352	297	Booking deadline 3 October 2021
Group rate	25%	311	262	Available to 3 or more delegates employed by same legal entity. No time limit
NGO delegate	50%	207	174	Freely available. No time limit
Day One delegate	n/a	225	190	Freely available. No time limit
Day Two delegate	n/a	202	170	Freely available. No time limit

* Ticket types cannot be combined

** Approximate equivalent to the EUR ticket price as at 29 July 2021

*** **Payment currency is EUR** and must be made through our ticketing agent via credit/debit card or direct bank transfer in Euro equivalent

Accommodation

Accommodation is available at the venue, The discounted rates below in **USD** include full breakfast, internet access and taxes for any number of nights 5 to 9 October inclusive. You should book directly with the hotel.

Room type	Rate per night single occupancy	Rate per night double occupancy
Superior	175	205
Executive	245	275
Junior suite	295	325

Registration and payment

There is a secure online registration and credit card payment facility available through our event ticketing agency at this link <https://event.me/vvNezy> and also accessible at our website www.ihif.global. We can also accept payment by direct bank transfer (when booking select "offline payment" or "bank transfer")

Cancellation

Should a paying delegate wish to cancel we will accept a substitute delegate to be notified to us in writing. Otherwise we will provide refunds on the following basis:

Cancellation before 1 September 2021	70% refund
Cancellation from 1 September and before 21 September 2021	50% refund
Cancellation from 21 September 2021 onwards	No refund but substitute allowed
Full cancellation of group booking	As above schedule
Partial cancellation of minimum group booking (3 delegates)	Substitute delegate only